



IMPORTANT INFORMATION ABOUT YOUR 2023 “GRAND LOAN” REQUEST



Thank you for your interest in our “Grand Loan” holiday promotion. These are some things you can do to expedite the processing of your loan:

- ✓ **Be sure to have your \$35 Loan Request Fee available in your RiverLand account.**
Funds may be deducted from your RiverLand savings or checking account. If you do not have \$35 available in your RiverLand account, processing may cease, and you will be notified by mail.
- ✓ **Be sure to submit your most recent pay stub with your loan request form.**
If proof of income is not received with your loan request form, processing will cease, and you will be notified by mail. If you have more than one source of income, you must prove year-to-date earnings of at least \$18,000 by October 1, 2023.
- ✓ **Your automated deposit (Direct Deposit or Payroll Deduction) must be received by RiverLand before your loan can be processed** unless you are employed by the Entergy Corporation. A Direct Deposit pre-note is not acceptable. If your automated deposit is not being received when you submit your loan request form, processing will cease, and you will be notified by mail. Once your automated deposit is received, you are required to contact us to resume processing your loan.
- ✓ Allow 7 working days for loan processing. Once funds are disbursed, you will receive a confirmation email (providing we have your email address on file). Calling to inquire about your loan status during this period will only delay the disbursement of funds.
- ✓ Please understand, our procedure for processing loan requests consists of several steps and loans progress at different intervals. If there is a problem with your request and we require additional information, we will contact you.

This information was prepared to help you better understand the process of our “Grand Loans” and avoid unnecessary processing delays. We hope you find it valuable.

Thank you for your membership and continued support!

